

MAINTENANCE

ProServ Programs



The ProServ Supreme program includes access to manroland's exclusive TeleSupport

Protect your productivity. Preserve your profits.

Protect your investment. Safeguard your business. Sign for the security of ProServ.

Your manroland pressroom is the engine that drives your business. That's why it's so important to protect your investment with timely preventive maintenance. ProServ gives you a choice of four preventive maintenance plans.

ProServ Basic

A factory-defined basic preventive maintenance program. It includes:

- Customized maintenance schedule and logbook
- Level 1 press inspection and report
- Last alarms analysis and report
- Yearly safety check of press

ProServ Basic Plus

Consists of all components of the ProServ Basic program and adds the following:

- Level 2 press inspection and report
- Oil sampling and report
- Three preventive maintenance visits


ProServ Comfort

Consists of all components of the ProServ Basic Plus program and adds the following:

- Annual press tune-up
- Annual print quality test and report

ProServ Supreme

Consists of all the components of the ProServ Comfort program plus:

- Coverage for all labor charges for scheduled and non-scheduled repairs, including time and expenses
- Coverage for any parts charges for all covered repair parts, excluding consumables and parts required due to negligence or abuse
- ProServ Virtual Tech or Virtual Max phone support 

Optionally, Infrared Thermography can be incorporated into our ProServ Profiles. Thermography allows our certified technicians to identify required maintenance not evident during a visual inspection.

Modules	Programs			
	Basic	Basic Plus	Comfort	Supreme
Custom Maintenance	■	■	■	■
Maintenance Logbook	■	■	■	■
Maint. Record ID Tags	■	■	■	■
Inspection with Report	■	■	■	■
Yearly Safety Check	■	■	■	■
Alarms Analysis Report	■	■	■	■
Preventive Maint. Visits		■	■	■
Press Tune-Up			■	■
CARA Print Test Report			■	■
All Repair Parts				■
All Repair Labor				■
All Virtual Service				■

Advantages

- Individualized analysis and consulting services
- Optimal efficiency and production safety
- Best possible safety and quality of your printing system
- Preservation and increase of the resale value
- Calculable service costs and plannable interruptions of production
- Reduced unplanned downtime
- Highest availability of your printing system to perform

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